

Warranty



IRVIN STEEL
A Division of Ingersoll Rand Inc.

We are committed to providing you with an optimal LED solution for outdoor advertising. We guarantee unsurpassed quality by offering:

- Five Year Limited Warranty on LED
- Five Year Limited Warranty on LED Driver



Limited LED Product and Driver

The manufacturer warrants to the original purchaser, with proof of purchase, its delivered products should be free from defects in the material and workmanship for up to five years from date of shipment.

The manufacturer will repair, or at its option, replace the defective product during the standard warranty period. This warranty applies only to the repair or replacement of the product and only when the product is properly handled, installed and maintained according to our instructions.

This warranty excludes defects resulting from improper installation, acts of God, fire, vandalism or civil disturbances. Purchaser must notify us in writing within 60 days of noticing the defect. This warranty excludes field labor or service charges related to the repair or replacement of the product.

Limited LED Warranty

The manufacturer warrants to the original purchaser, with proof of purchase, its supplied LEDs for five years from date of shipment. Global Tech LED will repair, or at its option, replace the defective fixture during the stated warranty period should there be greater than three simultaneous LED failures per fixture.

"Failure" is considered a non-operating LED. This warranty excludes field labor or service charges related to the repair or replacement of the product.

Limited Finish Warranty

The manufacturer will warrant to the original purchaser, with proof of purchase, for a period of 10 years from date of shipment. The manufacturer will repair, or at its option, replace the defective finish if it exhibits cracking, peeling, excessive fading or corrosion defects during the warranty period.

This warranty applies only to the finish and only when the product is properly handled, maintained, installed and exposed to normal environmental conditions. This warranty excludes defects resulting from improper handling, storage, installation, acts of God, fire, vandalism or civil disturbances.

Purchaser must notify us in writing within 60 days of noticing the defect. This warranty excludes field labor or service charges.